

ANNEXURE C Investors Complaints' Data for Kunvarji Finstock Pvt. Ltd. – DP <u>Data for month ending 31.10.2024</u>

Sr.	Received from	Carried	Received	Total Pending	Resolved*	Pending at the end		Average
No.		forward	during the			of the month		Resolutio
		from	month					n time^
		previous						(in days)
		month						
						Pending	Pending	
						for less	for more	
						than 3	than 3	
						months	months	
1	2	3	4	5	6	7		8
1.	Directly from	NIL	NIL	NIL	NIL	NIL		NA
	Investors							
2.	SEBI (SCORES)	NIL	1	0	1	NIL		4 days
3.	Depositories	NIL	NIL	NIL	NA	NA		NA
4.	Other Sources	NIL	NIL	NIL	NIL	NIL		NA
	(if any)							
5.	Grand Total	NIL	NIL	NIL	NIL	I	NIL	NA

Trend of monthly disposal of complaints

Sr.	Month	Carried forward from	Received	Resolved*	Pending**
No.		previous month			
1	April -2024	0	0	0	0
2	May - 2024	0	0	0	0
3	June-2024	0	0	0	0
4	July-2024	0	0	0	0
5	August-2024	0	0	0	0
6	September-2024	0	0	0	0
7	October-2024	0	1	1	0

^{*}Should include complaints of previous months resolved in the current month, if any.

Trend of annual disposal of complaints:

Sr. No.	Year	Carried forward	Received during	Resolved during	Pending at the
		from previous	the year	the year	end of the year
		year			
1	2017-18	0	4	4	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	4	4	0
5	2021-22	0	3	3	0
6	2022-23	0	1	1	0
7	2023-24	0	0	0	0
8	2024-25	0	1	1	0

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.